

To achieve a smart society, starting in Tohoku

Tohoku Electric Power Group

Future Management Development to Achieve Its Mid- to Long-term Vision

April 30, 2024



Introduction

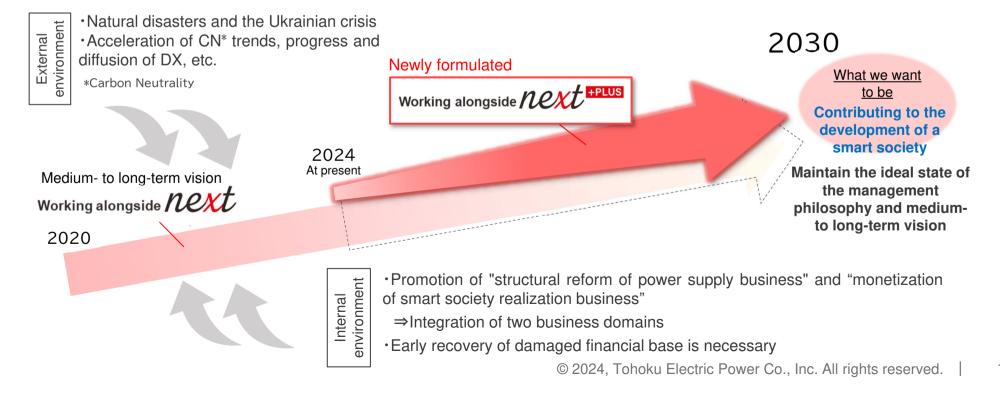


To achieve its goal of "becoming a corporate group that contributes to the development of a smart society, originating from the Tohoku region but growing in step with the sustainable development of society" as shown in its medium- to long-term plan "Working alongside next" established in 2020, the Tohoku Electric Power Group has made concerted group-wide efforts to conduct structural reforms in the power supply business and achieve profitability in the Smart Society Building Business.

The Group posted recurring losses for the second year in a row, and its financial base was severely impacted due to two earthquakes off the coast of Fukushima as well as the Ukraine crisis. Although the revenues and expenditures improved in FY2023, its consolidated equity ratio remains at 15.4%. We need to transform our business and strengthen our financial base in order to stably supply power to local residents and continue to provide added value.

Accordingly, as the Group approaches the second half of the "Working alongside next" period, it newly formulated its future management development plan as "Working alongside next +PLUS."

The Tohoku Electric Power Group will continue to contribute to the realization of a smart society in which everyone in the region can experience a comfortable, safe and secure lifestyle through business development centered on electricity and energy.





1. Summary of "Future Management Development (Working alongside next +PLUS)"

2. Business Environment and Review of the Past

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Direction of Respective Businesses

(2) Financial Base New Financial Goals

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(3) Management Base Foundation that Supports Sustainable Management

Summary of "Future Management Development (Working alongside next +PLUS)"



■ The two business domains will be reviewed in light of the ongoing convergence of the electricity supply business and the smart society realisation business, among other factors, and five areas will be set up and operated with a focus on electricity and energy.

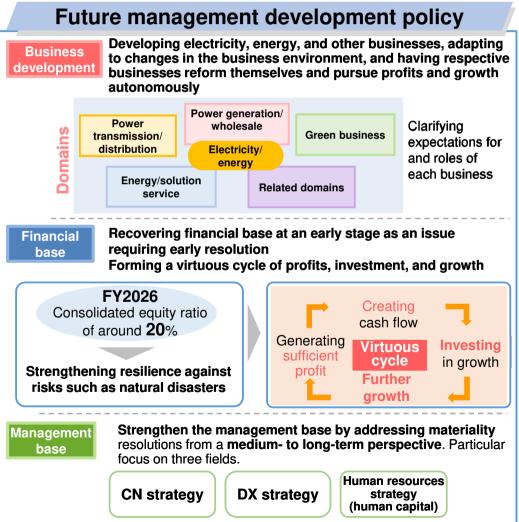
■ In addition, we will work to quickly recover our damaged financial base and form a 'virtuous circle of profit, investment and growth'.

■ Furthermore, we will promote sustainability management and strengthen our management base in order to develop our business sustainably.

■ Through these initiatives, the Group will contribute to the realisation of a smart society and achieve growth together with local communities

and customers. **Business issues** Review of the past and future outlook [Internal/external environment] Maintaining and improving electricity competitiveness O Continuing business reform and creating added value **Financial issues** Recovering financial base at an early stage (strengthening risk resilience) O Investing in growth and securing cash **Management** base issues O Strengthening management base to sustainably

develop business



Achieving continued sustainable growth together with stakeholders from 2030 onward

"Working alongside next"
Achieving what we want to be

A group of companies growing in step with sustained societal progress by helping to establish a smart society for a new age, starting in Tohoku

Level to be achieved in **FY2030**

Consolidated ordinary income of 200 billion+ yen

2. Business Environment and Review of the Past



Tohoku Electric Power Group

Future initiatives and issues

Review of the past (2020-) and future outlook

External Environment

The Group needs to address an "increase of volatility in the power supply business" and "indiscriminate internal and external progress" in addition to the 4 Ds. which were assumed when creating the medium- to long-term vision.

- 4 Ds established when creating the vision
 - **Depopulation**
- De-centralization
- De-carbonization
- **Digitalization**

Events that emerged after the creation of the vision

Acceleration of the trends towards CN

Progress and spread of DX



Increase in the volatility of power supply business

Indiscriminate internal and external strengthening

Internal Environment

Power supply business

 Steadily promoting initiatives for structural reforms as the core of the Group's businesses

Smart society building business

Financial base

- Paving the way for commercialization of electricity and energy-related fields through PPAs. etc.
- Promoting fusion with the power supply business
- The financial base was severely damaged due to natural disasters, the Ukraine crisis, etc., causing the Group's risk resilience to decrease.
- The Group's total assets and interest-bearing debts increased significantly.
- The level of the Group's profit has been recovering recently while its income and expenses are likely to fluctuate considerably in the future due to an increase of volatility in the power supply business.
- Management base Creating a sustainability policy and identifying materialities, thereby promoting sustainability management
 - Necessity of **strengthening human capital** required to pass on skills related to sustainable business development and further growth

Business issues

- Maintaining and improving electricity competitiveness
- O Continuing business reform and creating added value

Financial issues

- Recovering financial base at an early stage (strengthening risk resilience)
- O Investing in growth and securing cash

Management base issues

O Strengthening management base to sustainably develop business

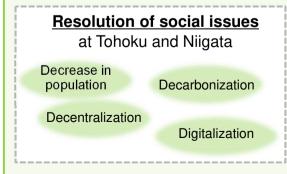
3. Goals of Tohoku Electric Power Group



- The <u>smart society</u> that the Tohoku Electric Power Group is aiming for (as stated in the medium- to long-term plan) refers to <u>a society in</u> <u>which people in the local community can experience comfortable, safe, and reliable lifestyles</u>.
- The mission that the Tohoku Electric Power Group, as electricity professionals, should fulfill in Tohoku and Niigata, where social issues have become increasingly apparent, is to <u>supply power and provide added value with electricity as a starting point</u> through the <u>development of its electricity-related and other businesses</u>, thereby <u>contributing to the development of a smart society</u>.
- The Tohoku Electric Power Group will continuously wave the banner of its <u>future goal of becoming "a corporate group that contributes</u> to the development of a smart society, originating from the Tohoku region but growing in step with the sustainable development of society," as stated in its "Working alongside next" plan. The Group will bond with local communities, develop trust, and discuss expectations with local communities, customers, thus fulfilling its mission of supporting society and <u>growing together with local</u> communities and customers.

Society (local communities and customers)

A society in which people in local communities can experience comfortable, safe, and reliable lifestyles (= Smart society)



Trust and expectations from local communities and customers

Growing together with local communities and customers

Deepening the bond

As electricity professionals ...

Supplying power

Providing added value (e.g., services that utilize distributed power sources and DX), with electricity as a starting point

Tohoku Electric Power Group

Management philosophy

Slogan

Prosper with Local Communities

Yori, Sou, Chikara

Goals for the 2030s, as stated in the medium- to long-term vision

A corporate group that contributes to the development of a smart society, originating from the Tohoku region but growing in step with the sustainable development of society

It will continue to create value in cooperation with local communities and customers by fulfilling its mission of supporting society and a member of the local community through the development of electricity, energy, and other businesses.

4. Future Management Development Policy



■ The Tohoku Electric Power Group will establish three policies for future management development, namely <u>"business development," "financial base," and "management base"</u> policies, and <u>promote its business by linking various initiatives to their respective policies</u>.

Business development

Business development centered on electricity and energy, adapting to changes in the electricity business framework

The Group <u>will develop our business around electricity and energy through selection and concentration.</u> It will redefine the <u>changing electricity business more broadly</u> and work to capture demand across <u>renewable energy, distributed power sources, and related services</u> in addition to demand in the existing electricity business, thereby <u>contributing to the development of a smart society</u>.

Having respective businesses reform themselves and pursue profits and growth autonomously

The Group will clarify the roles and expectations of respective businesses and encourage them to undergo reform and pursue profits and growth autonomously. It will also take on the challenge of strengthening and expanding existing businesses and expanding into new business areas through innovation, etc.

Financial base

Recovering the current financial base at an early stage

The Group will work to recover its financial base at an early stage in order to increase its risk resilience, thus ensuring continuous, stable supply even in the event of natural disaster or high volatility.

Forming a virtuous cycle of profits, investment, and growth

By strategically responding to CN, DX, etc., we will create further added value and form a virtuous cycle of profit, investment, and growth.

Management base

Strengthening the Management base that supports sustainable business development

The Group <u>will strengthen its management base for sustainably developing businesses</u>. Specifically, it <u>will work</u> to solve problems associated with <u>materialities</u>, especially <u>ESG</u> issues, <u>from a medium- to long-term perspective</u> and create value and trust together with its stakeholders.

4.(1) New Business Domains



- In view of the fact that the boundary between the electricity supply business and the smart society realisation business is disappearing, among other things, five areas and 11 business segments have been set up, with electricity and energy at the centre, and each business will contribute to the realisation of a smart society by pursuing profit and growth in an autonomous manner.
- Additionally, the Group views CN and DX as growth opportunities and will work to strengthen and expand businesses through initiatives to encourage innovation and new domains and expand into new business domains.

Tohoku Electric Power Group Goals for the 2030s

A group of companies growing in step with sustained societal progress by helping to establish a smart society for a new age, starting in Tohoku Investment in and Initiatives for innovation actions for and expansion into **CN and DX** new domains Power **Power Energy/solution** Related Green transmission generation/ service domains business distribution wholesale Power Next Comprerenewable Green Retail Solution Real Telecommuni-Thermal Nuclear generation hensive transmission/ energy energy electricity service estate cations power power distribution energy engineering Achieving stable Making the most of Providing value by Balancing Providing value by utilizing assets and supply efficient and decarbonization of renewable energy combining electricity electricity and economic sophisticated operation throughout the value and services know-how accumulated chain as an energy company efficiency

Aiming to achieve a smart society through the development of electricity, energy, and other businesses

4.(1) Direction of Respective Businesses ① (Power Generation/Wholesale)



Power Generation/Wholesale

Providing electricity that achieves both decarbonization and economic efficiency



Thermal power generation business

- Acting strategically on a carbonneutral basis with a long-term perspective while strengthening competitiveness
- Exercising adjustment capability in association with the expansion of renewable energy introduction
- Optimizing the fuel procurement, power generation, and wholesale value chains



Nuclear power generation business

- Promoting the restart of this business while prioritizing safety and gaining the understanding of local communities
- Maintaining and increasing the use rate of the facilities as base load power sources and reducing costs

Major initiatives

- Optimizing our power source portfolio and promoting decarbonization with a view to thoroughly strengthening competitiveness and achieving carbon neutrality
- Accelerating feasibility studies and demonstration tests for thermal power decarbonization
- Suspending, decommissioning, and replacing thermal power facilities, with a focus on economic efficiency
- Creating and developing new added values through digital innovation



Joetsu Thermal Power Station Unit 1

- Further promoting supply-demand optimization and increasing profitability throughout the fuel procurement, power generation, and wholesale value chains
- <Fuel> Developing and strengthening policies that contribute to increases in economic efficiency, flexibility, and stability of fuel procurement. Establishing, and strengthening the function of the fuel procurement framework, with a view to addressing supply disruption risks and taking steps towards carbon neutrality
- <Power generation>
 - Increasing the sophistication of the operation of thermal power sources in order to exercise their adjustment capability and further reducing costs of existing power sources
- <Wholesale> Ensuring negotiation opportunities that do not discriminate between internal and external contractors (e.g., through wholesale bidding) and the maximization of sales profits
- <Trading> Pursuing optimization and business opportunities in a way that takes into account futures market expansion



Promoting the restart of the nuclear power generation business while prioritizing safety and gaining the understanding of local communities, maintaining and increasing the facility use rate, and reducing costs

& Construction Co., Inc.

- Restarting Onagawa Unit 2 at an early stage, operating it safely and stably, and maintaining and increasing the facility use rate through measures such as shortening the regular inspection period
- Proceeding steadily with compliance examinations and preparations with a view to restarting the operation of Higashidori Unit 1 and Onagawa Unit 3 at an early stage and steadily proceeding with work to decommission Onagawa Unit 1
- Reducing operation and maintenance costs through the strengthening of integrated operations with affiliated companies, optimization of the facility inspection cycle and contents, and other measures



Onagawa Nuclear Power Station

4.(1) Direction of Respective Businesses ② (Green Business)



Green Business

Delivering new value of electricity to customers through maximum use of renewable energy

"We aim to develop over 2 million kW* of renewable energy in the early 2030s. By providing a wide range of services that meet diversified needs for renewable energy, we will help achieve a carbon neutral society throughout the value chain."

* Including output by large-scale renewable energy power sources to be newly developed as well as output increases as a result of updating existing power sources and internally developing new sources through corporate PPAs

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Renewable energy power generation business

- Promoting new power resource development with an eye on profitability
- Improving the performance of existing power generation facilities
- Expanding business domains throughout the value chain



Next generation energy service business

 Providing services that make the most of distributed energy resources



Green energy service business

 Proposing combinations of a variety of solutions that utilize renewable energy



Major initiatives

- Accelerating initiatives for new development and existing facility maintenance and updates and expanding business opportunities throughout the value chain
- Promoting development of new power sources that take coexistence with local communities into consideration through strengthening of internal development, expansion of development areas, etc.
- Maintaining or increasing power output in kWh through thorough repair of aging hydropower/geothermal power generation facilities and other measures
- Promoting the wind power maintenance business and considering the commercialization of solar panel reuse and recycling





Noshiro Port Offshore Wind Farm (Source: Akita Offshore Wind Corporation)



Expanding VPP and renewable energy aggregation service businesses

- Aggregating distributed energy resources (private generators, storage batteries, EVs, etc.) and returning a portion of profits earned from market transactions to customers (VPP)
- Providing services such as power generation forecast and supply and demand adjustment services to renewable energy power generation agencies (renewable energy aggregation service)
- Expanding the proposal of solutions that meet diversified needs, taking renewable energy as a starting point
- Proposing optimized services by combining corporate PPAs that sell renewable energy electricity and a variety of green energy solutions such as supply and demand operation agencies

C. Tabalas FSCO

• Expanding solar and storage battery services to households

4.(1) Direction of Respective Businesses ③ (Energy/Solution Service)



Energy/Solution Service

Providing comfortable, safe, and reliable services and maximizing value to the customer



Electricity retail business

- Selling electricity with rate plans tailored to customer needs
 - *Including gas sales

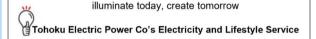


Solution service business

Lifestyle service



 Proposing services that achieve comfortable, safe, and reliable lifestyles



Energy solution



Business solution

- Proposing solutions that support the resolution of energy and electrification system issues
- Proposing solutions that support the resolution of customers' operational issues

Major initiatives

- Strengthening proposals of rate plans and lifestyle services that achieve comfortable, safe, and reliable lifestyles
- Strengthening proposals combining flexible rate plans, which leads to lifestyle support, and a variety of other services under the catchphrase "Illuminate up today: create tomorrow."
- Establishing a value chain through product and service development based on customer needs, problems, etc. that originate mainly from house lifecycle issues, as well as taking measures such as expanding areas for provision, thereby strengthening proposals
- Strengthening proposals of smart life electrification, where safe, comfortable and eco-friendly electricity is consumed wisely, through the provision of group company products, including Tohoku Electric Power e-life leases and Aozora Charge Service







- Strengthening proposals of solution services that support customers' sustainable business operations
- Developing and proposing services that accurately capture business needs for energy management, resilience improvement, etc.
- Providing natural gas, which is a transition fuel with an eye towards carbon neutrality, as a solution to support the resolution of energy issues

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Energy solutions by industry



Optimal industry solutions that account for customer energy use and other factors





Realizes energy conservation and cost savings by making energy use visible



- Improving electricity retail profitability with a sales approach that incorporates changes in the business environment
- Accurately capturing market trends and demand trends and achieving optimized power source procurement that incorporates over-the-counter trading, market trading, etc.
- Strengthening the promotion of the electrification and sales system and promoting sales activities in light of carbon neutrality and DX trends

4.(1) Direction of Respective Businesses **(4)** (Power Transmission/Distribution)



Power Transmission/Distribution

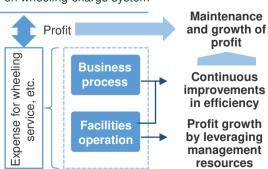
Supporting safe, reliable, and comfortable lifestyles in local communities through the stable supply of power



Power transmission/ distribution business

- Ensuring stable power supply while promoting efficiency and sophisticated services, with safety as a top priority
- Contributing to carbon neutrality through power transmission/distribution, with a view to achieving a sustainable society
- Creating electricity demand through the promotion of efficiency, the creation of new businesses, and a regional liaison function

Outlook for revenue based on wheeling charge system



Major initiatives

- Ensuring stable supply through appropriate configuration and operation of transmission and distribution network
- Renovation and repairs based on asset management (risk amount); efficient facility maintenance and configuration
- Systematic implementation of construction based on facilities expansion and maintenance plans
- Maintaining and strengthening disaster countermeasure capabilities on both the hardware and software sides
- Building a next-generation network with a view to expanding the introduction of renewable energy
- Reliable handling of development of large-scale trunk lines
- Effective use of existing grid through the Japanese connect & manage system, etc.; improving the accuracy of renewable energy generation forecasts
- Promoting streamlining, and expanding into new businesses and expanding electricity demand from a medium- to long-term perspective
- Promoting streamlining and kaizen activities through the utilization of IoT, AI, drones, robots, and DX
- Capturing profit opportunities by leveraging proprietary assets and expertise
- Supporting invitation of companies to expand demand in area

Tohoku Electric Power Network Co., Inc.

Quantitative targets in business plans based on the wheeling charge system

Stable supply

 Annual power failures for lowvoltage (lighting) customers:
 155MWh or less

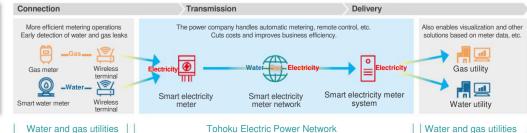
Expansion of renewable energy

- Number of overdue responses on connection: zero
- Number of overdue responses to connection applications: zero

Improvements in service level

- Number of overdue responses to prior consideration of connection on the supply side: zero
- Mistaken notification of final power used: zero
- Mistaken charge calculation: zero
- Delayed notification of/billing for final power used: zero





4.(1) Direction of Respective Businesses (5) (Related Domains)



Related Domains

Providing a wide range of services utilizing know-how and assets accumulated in the energy business



Comprehensive facility engineering business

 Further developing the Tohoku and Niigata engineering business, which is our base business, and also scaling it out to the Kanto region and overseas



Real estate business

 Effectively utilizing the Group's assets and aiming to develop the business mainly in the Sendai city area



Telecommunication business

 Aiming to expand revenue with DX as the starting point, utilizing knowhow and assets accumulated in the telecommunication and information system businesses

Major initiatives

Comprehensive facility engineering business

- Increasing orders for telecommunication construction work combined with indoor wiring and air conditioning pipe work
- Further promoting sales activities for renewal work
- Strengthening business development in areas other than Tohoku and Niigata
- Proposing technologies for CO₂ reduction including introduction of ZEBs and renewable energy facilities
- Increasing orders and revenue from the overseas business including ODA projects originating from the Vietnam business

Real estate business

- Redeveloping the Group's symbolic Denryoku Building located in central Sendai
- Expanding revenue utilizing the Tohoku Electric Power Group's assets maintained in the Sendai city area, prefectural capitals, etc., and taking other measures

Telecommunication business

- Developing a solutions business where ICT plays a central role
- Using business matching website "Yori sou Tohoku Connect," which is run by TOHKnet, to solve local issues



Noi Bai international airport terminal 2 (Vietnam)







Redevelopment of Denryoku Building (images to show the scale of the building and lower floors of the building)



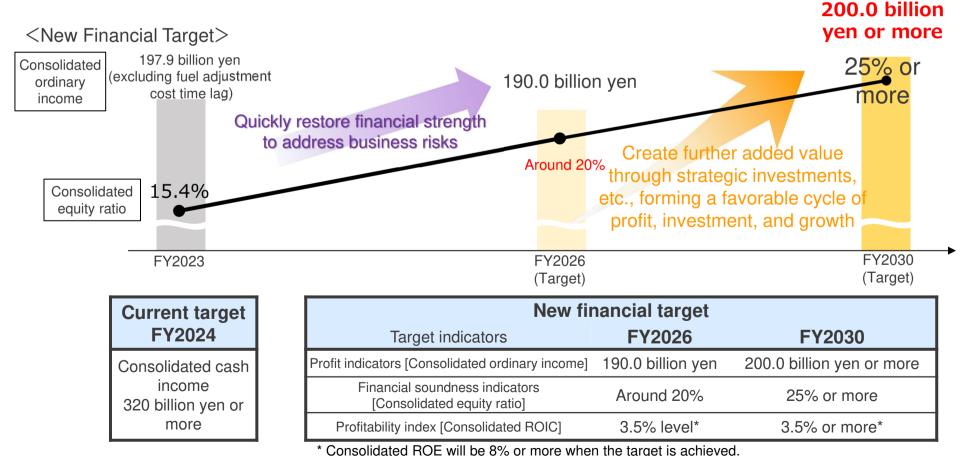


Power to connect TOHKnet

4.(2) New Financial Goals



- After steadily achieving the current financial target of "consolidated cash income of 320 billion yen or more in FY2024," we will focus on the early recovery of our financial base to cope with business risks, aiming for a consolidated equity ratio of around 20% by FY2026 and consolidated ordinary income of 190 billion yen to achieve this target. In addition, we will set a consolidated ROIC target of around 3.5% in order to efficiently utilize facilities and create corporate value that exceeds the cost of capital, even as assets increase in response to the stable supply of electricity and the need for CN.
- Even in an increasingly uncertain business environment, we aim to achieve consolidated ordinary income of 200 billion yen or more, a consolidated equity ratio of 25% or more, and consolidated ROIC of 3.5% or more in FY2030, so that we can form a "favorable cycle of profit, investment, and growth" and continue to provide a stable supply of electricity and further added value to the community and our customers.



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4.(2) Idea of Cash Allocation



Completing the

CN strategy

- The Group will utilize earned profits to make strategic investments of around 300 billion yen by FY2030, aiming to restore its financial base as well as creating further added value, such as decarbonization of thermal power.
- In addition, considering the balance with the recovery of our financial base, we aim to pay a stable dividend as a guide to dividend on equity (DOE) ratio of 2% for the time being.

Cash out Reduction of interest-bearing debt Returns to shareholders

Investment that responds to changes in the electricity business and creates added value (strategic investment)

Investment that contributes to stable power supply

> **Around** 300 billion yen per year

discipline to ensure profitability Strengthening investment exceeds capital costs

At the end of FY2020: 2.433.2 billion ven \rightarrow At the end of FY2023: 3.290.9 billion ven

√ The interest-bearing debt significantly increased due to the Ukraine crisis. A large amount of capital investment such as NW system investment is still required. However, the Group will reduce debt as much as possible by taking advantage of cash flow improvement due to the restart of Onagawa Unit 2.

Returns to shareholders: Stable dividends with DOE 2% as a guideline

√ In consideration of the balance with the recovery of the financial base, the amount of dividends will be comprehensively determined with DOE (dividend on equity ratio) 2% as a guideline for the time being.

Strategic investment: Around 300 billion yen by FY2030

- √ Decarbonizing thermal power plants, contributing to improved competitiveness and stable power supply
- ✓ Developing renewable energy with an eye on profitability
- ✓ Developing services that fulfill diversified customer needs and requirements for comfort, safety, and reliability
- √ Strengthening management base and enriching DX investment that leads to new business creation from customer perspectives

Achieving thorough efficiency and maintaining competitiveness

Examples of initiatives Whole NW

Power

generation/

wholesale

- ✓ Further reducing procurement costs from three perspectives: how to buy, what to buy, and how much to buy
- ✓ Strictly screening investments in light of streamlining, priority, and profitability of facilities
- ✓ Pursuing thorough efficiency including reviewing and revising operations utilizing digital technologies
- ✓ Upgrading power transmission/distribution grids with a view to decarbonization ←
- ✓ Reducing power supply costs through stable and effective operations of facilities

4.(3) Foundation that Supports Sustainable Management ①



- The Group will promote sustainability management and work on resolving materialities with a focus on ESG from a medium- to long-term perspective, and create values together with stakeholders from present to future generations, thereby increasing trust.
- The Group will especially focus on <u>long-term and strategic initiatives for carbon neutrality</u> where the electricity business plays a significant role <u>(CN strategy)</u>, <u>innovation and operation reform utilizing DX (DX strategy)</u>, and <u>strengthening of human capital</u>, which is a source of growth <u>(human resources strategy)</u>.

Tohoku Electric Power Group's materialities

Taking on the challenge of carbon neutrality Establishing a recycling-based society Conserving biodiversity Realizing safe, comfortable, secure communities and wavs of life **Developing resilient social** infrastructures Creating workplaces in which diverse human resources can work with a sense of vitality (Human resource development, work style, DE&I, health and productivity management, etc.) Respect for the human rights of diverse stakeholders (Safety, harassment, public security) Sound and transparent corporate management (Compliance, risk, intellectual property,

corporate governance, etc.)

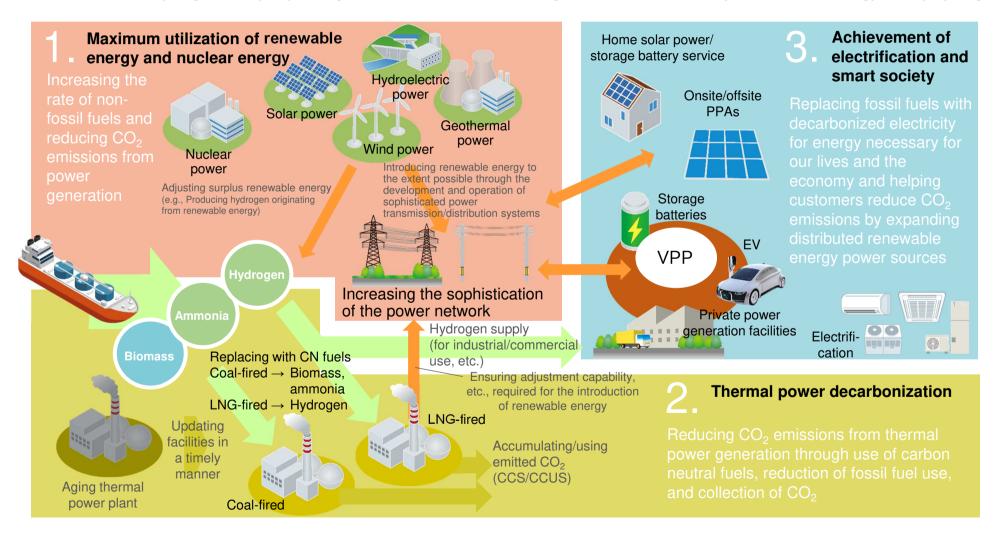


Value co-created with stakeholders Creating comfortable, safe, reliable services Maximizing customer enrichment Solutions to community Creating and building issues Sustained progress corporate value Tohoku Electric Power Group business employees partners cooperation with future Building trust through Promoting DE&I* fair and equitable Realizing designs for transactions healthy and vital lives * Diversity, equity, and inclusion SUSTAINABLE GOALS

4.(3) Foundation that Supports Sustainable Management ② - CN Strategy -



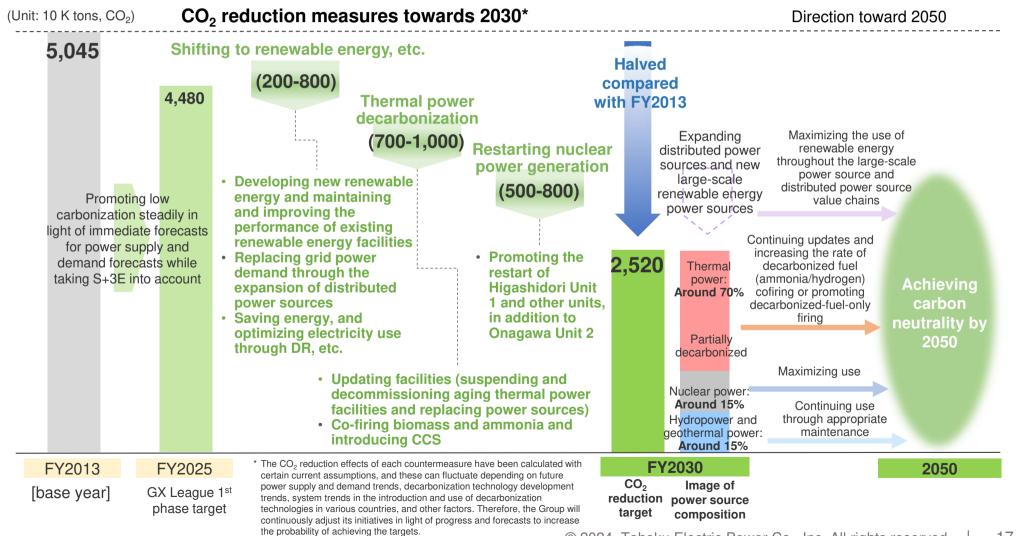
- In order to achieve carbon neutrality by 2050, the Tohoku Electric Power Group has been addressing: 1. Maximum utilization of renewable energy and nuclear energy, 2. Thermal power decarbonization, and 3. Achievement of electrification and a smart society.
- Concurrently with the decarbonization of electricity, the Tohoku Electric Power Group aims to achieve decarbonization of business activities and society in general by expanding areas of electrification utilizing decarbonized electricity and areas of energy use by hydrogen.



4.(3) Foundation that Supports Sustainable Management 3 - CN Strategy -



■ In order to achieve carbon neutrality by 2050, the Group has an immediate goal of cutting CO₂ emissions in FY2030 to half the FY2013 level. The Group will reflect this goal in its initiatives while appropriately monitoring power supply and demand forecast and progress towards low carbonization/decarbonization.



4.(3) Foundation that Supports Sustainable Management 4 - DX Strategy -





The Group views DX as a powerful driver to support business transformation and will achieve business model and operational process reforms by promoting the utilization of digital technologies and the establishment of platforms throughout the Group.

DX Promotion Policy

1. Using digital technologies and data to increase value in the energy business

Supplying power stably and improving operational quality



Improving the safety of onsite work

Innovating operations to reduce costs



- Increasing the sophistication of facility management operations
- Optimizing and sophisticating supply and demand



- Standardizing operational processes and saving energy needed for these processes
- Implementing the digital shift of onsite work



- · Improving productivity with generative
- Automating clerical work and saving energy used for this work

2. Creating new businesses and enhancing DX business based on customer perspectives

Improving CX of existing customers and strengthening sales capabilities



- Strengthening sales activity data analysis
- Improving customer service utilizing AI



- Creating digital businesses
- Creating data businesses, etc., utilizing the Group's strengths · Co-working with related parties inside and outside the Group, utilizing CN, ESC, and GX as a starting point

3. Taking on the challenges of Group growth and innovation by taking a personal interest in DX

Nurturing digital-capable human resources and acquiring technologies Taking on highly challenging reform projects

Promoting DX using Group synergy



- Improving digital literacy of all Group employees
- Nurturing human resources with specialized skills



- Establishing a forum for creating reform ideas
- Carrying out advanced analytics projects



- Converting IT helpdesk services for the Group companies into general services
- Developing the Group DX foundation

CDO

DX Promotion Committee

Digital Transformation Department

A Chief Digital Officer is appointed from the management team and leads the DX promotion in the Group.

The DX Promotion Committee deliberates on the DX strategy established based on DX promotion policy.

The Digital Transformation Department, which is located within the corporate group, establishes and implements the groupwide DX strategy.

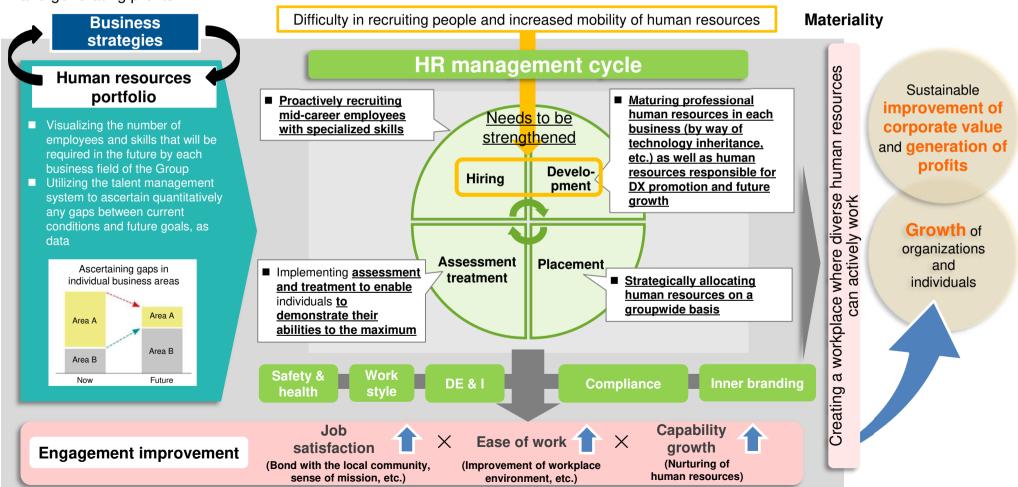
4.(3) Foundation that Supports Sustainable Management ⑤

- Human resources strategy -



■ It is becoming more and more difficult to recruit people as the working population declines and work-related values diversify. Meanwhile, the mobility of human resources is also increasing. Under these circumstances, <u>strengthening human capital will become increasingly important in order to stably run the Group's business and achieve further growth</u>.

■ Accordingly, the Group will <u>improve the effectiveness of its human resources management cycles under the human resources</u>
<u>portfolio that interlink with business strategies</u> and <u>strengthen its recruiting and nurturing activities</u>. Additionally, it will <u>improve the</u>
<u>growth potential of various organizations and individuals by improving engagement</u>, thereby sustainably increasing its corporate value and generating profits.



4.(3) Foundation that Supports Sustainable Management ©

- Safety, Intellectual Property, Compliance, etc. -



In order to strengthen its management base, the Group is determined to make continuous efforts to establish a corporate culture that places top priority on safety, strengthen its disaster response capability, perform strategic intellectual property activities, and ensure thorough compliance.

Promoting safety activities to eliminate deaths and serious accidents

- ✓ Ensuring that each employee acts in accordance with the Tohoku Electric Power Group Safety and Security Policy in order to establish a corporate culture that places top priority on safety
- ✓ Ensuring that all the parties involved in the work, including the Group and contract construction companies, work together to promote safety activities with a spirit of creativity and ingenuity



Conducting safety patrols

Strengthening response capability in the case of a large-scale disaster

✓ Establishing a governance system that aims to strengthen response capabilities in the case of a large-scale disaster (including an earthquake or typhoon) in order to ensure stable power supply

Strengthening response capabilities in collaboration with related outside parties

Establishing a role-sharing framework in case of a complex disaster



Recovery training with the Ground Self-Defense Force assuming road impassability

Promoting strategic intellectual property activities

- ✓ Promoting intellectual property activities in accordance with the business domain strategy, based on the intellectual property analytics utilizing the IP landscape*
- ✓ Strengthening support for prior-art search, etc., to promote effective studies and ensure that violation of third-party rights is avoided

Ensuring thorough compliance

- Ensuring that each and every employee will behave appropriately as a business operator delivering energy, both at work and in daily life
- Ensuring thorough compliance with related laws and ordinances in order to ensure fair and free competition and sound business development

*Analyze intellectual property information and use the results for formulating business strategies and making corporate decisions

Risk management based on changes in the business environment

- ✓ Performing risk management activities through risk recognition, analysis and evaluation, and consideration and implementation of countermeasures
- Ensuring that relevant departments and the committee work together to respond to market risks and disasters depending upon the characteristics of the relevant risk



Information accidents, breach of corporate ethics, cyberattacks, human rights violations, etc.

Fuel price fluctuations, spot electricity price fluctuations, etc.

